



## Return Policy / Warranty Issues

Leaded acrylic barriers (Mobile and Modular) are **not returnable**.

Custom made items are **not returnable**.

Supertech will handle other customer return / exchange needs on a case by case basis.

As a distributor, Supertech is bound to abide by the return policies of our various vendors.

New items carry warranties as specified by the manufacturers. If you have a warranty issue, we will do our best to facilitate solving the problem in a favorable manner.

In all situations,

We do our best to minimize hassles and cost for you.

We will do our best to be fair and honest with you.

We ask that you be fair and honest with us.

Thank you for your business.

effective 3-1-06  
reviewed / reapproved 6-22-10  
by Judy McNitt-Mell  
Vice President of Marketing